Wireless Earpiece (V-BTK729) VALORE

Thank you for purchasing the Valore Wireless Earpiece.

Fashionable wireless earpiece that gives you clear, noise-free calls with CVC 6.0 noise cancellation technology. Enjoy wireless streaming of your favourite music & podcasts with built-in A2DP feature.

Important: Please read the user manual thoroughly before using your Bluetooth earpiece.

Specifications:

- Model: BTK729
- Bluetooth version: 4.0
- Wireless range: Up to 10m
- Battery type: Polymer lithium-ion
- Talking time: 6 hours
- Charging time: 2 hours
- Standby time: 250 hours
- Frequency: 2.40 - 2.48GHz
- Dimensions (L x W x H): 55 x 14 x 8mm
- Weight: 8g

Package contents:

- Wireless earpiece
- Micro USB charging cable

UNDERSTANDING THE PRODUCT

① Multifunctional button
② Volume ‘ + / – ’ button
③ Micro USB charging port
④ LED indicator (back)

START USING THE WIRELESS EARPIECE

1) Charging the earpiece (1.0A USB adapter to wall plug)
Make sure that the wireless earpiece is turned off before charging. Plug the micro USB cable into the charging port located at the top of the wireless earpiece and connect it to a USB adapter (1.0A) to a wall plug. To fully charge the earpiece, it will require at least 2 hours.

The LED indicator at the back will indicate solid Red when charging and turns Blue upon fully charged.

Note: Please charge the earpiece for at least 8 hours before first use.
Please charge with a 5V/1.0A output wall plug to prevent the earpiece from being damaged.

2) Turning ON the earpiece
Press and hold the 'Multifunctional' button located at the front for about 3 seconds to turn on the earpiece.

The LED indicator at the back will indicate solid Blue.

Once turned on, there will be a voice prompt playing, "Power On".

3) Pairing the wireless earpiece (switched off)
Step 1: Press and hold the 'Multifunctional' button of the earpiece until the LED light flashes Blue & Red alternately (about 4 seconds).
Step 2: Activate Bluetooth function on your mobile phone to begin pairing with earpiece.
Step 3: Connect to the earpiece by selecting 'Valore BTK729' under the device list.
Step 4: Once connected, there will be a voice prompt playing, "Connected".

Note: If the pairing is not successful, please turn off wireless earpiece first, and then re-pair again. After pairing is successful, paired devices will remember each other. Unless pairing information is deleted because of new pairing, no need to pair when using the next time.

4) Re-pairing the wireless earpiece
Each time the wireless earpiece is turned on, it will attempt to connect to the last device it was paired with automatically (mobile phone with Bluetooth function turned on).

The wireless earpiece will do as follows:
1. Connect to last connected devices automatically;
2. Be listed in the screen of devices as an output channel. Select 'Valore BTK729' to connect.

Note: In some cases, the earpiece may need to be manually selected from your operating system sound or hardware output list.

5) Pairing the wireless earpiece with a second mobile phone

Repeat the steps shown in “Pairing the wireless earpiece” section to pair and connect with the second mobile phone.

Once connected, go into the Bluetooth function of the first mobile phone and manually select ‘Valore BTK729’ to connect to the wireless earpiece.

6) Wireless earpiece controls

a) Answering an incoming call

- Press the ‘Multifunctional’ button once to pick up.
- Press again to end a call.

b) Rejecting an incoming call

- Press and hold the ‘Multifunctional’ button for about 2 seconds to reject the call.

c) Answering a second call (2 mobile phones connected)

- Press the ‘Multifunctional’ button twice to pick up the new incoming call and the first call would be put on hold.
- Press again to end the call and resume the previous call.

d) Rejecting the second call (2 mobile phones connected)

- Press and hold the ‘Multifunctional’ button for about 2 seconds to reject the second call.

e) Volume

- Control the volume by pressing the ‘Volume’ button to increase the volume.
- When reached the maximum level, the earpiece will sound off an audible tone and then return to minimum volume.

f) Play and Pause music

While playing music from your mobile phone and there is an incoming call, the music will automatically pause, allowing you to pick up the call.

When the call has ended, the music will also automatically resume playback.

7) Turning OFF the earpiece

Press and hold the ‘Multifunctional’ button for about 4 seconds to turn off the earpiece.

The LED indicator at the back will flash Red once.

There will be a voice prompt playing, “Power off” before shutting down.

TROUBLESHOOTING

Issue 1: Earpiece is unable to connect successfully to your mobile device
Problem 1: Earpiece's battery is flat
Solution: Fully charge the earpiece (2 hours) and retry connection with your mobile phone.

Problem 2: Earpiece not paired to your mobile phone
Solution: Make sure that the earpiece is successfully paired upon selecting 'Valore BTK729' in the device list.

Problem 3: Earpiece and mobile phone too far apart
Solution: Make sure that the earpiece is within a metre range during pairing and connection.

Problem 4: Earpiece is already connected to two mobile phones
Solution: Make sure that the earpiece has already been disconnected from one or both mobile phones before making a new connection with a new phone.

Issue 2: Sound from the earpiece is too soft or silent
Problem 1: Earpiece's battery is low / flat
Solution: Fully charge the earpiece (2 hours) and retry connection with your mobile phone.

Problem 2: Earpiece or mobile phone's volume is too low
Solution: Turn the volume of the earpiece or mobile phone up to increase the volume.

Problem 3: Music track may not be audible
Solution: Make sure that the music track is of a playable format for the mobile phone.

Problem 4: Earpiece and mobile phone might not be connected properly.
Solution: Repeat the connection step via Bluetooth again to make sure that it is connected properly and try again.

Issue 3: The user manual instructions does not work
Solution: Contact the manufacturer or the staff at the store of purchase for assistance.

Issue 4: Unable to hear from both side of the answered call via the earpiece
Problem 1: Earpiece not paired properly
Solution: Make sure the earpiece is properly paired.

Problem 2: Earpiece volume may be too low
Solution: Turn up the volume of the earpiece and phone.

Problem 3: Microphone may be obstructed
Solution: Make sure the microphone is not being obstructed by other objects.

TECHNICAL SUPPORT & WARRANTY

- For Technical Support, email us at v.info@valore.sg.
- For Warranty Registration, visit www.valore.sg.

Cautions:

Read all the instructions and warnings carefully prior to using this product.

- Do not store the earpiece in a high temperature environment.
- Do not place the earpiece near a fire or other excessively hot environments.
- Do not expose the earpiece to moisture or submerge it in liquid. Keep earpiece dry at all times.
- Do not attempt to charge the earpiece using any other method or connection other than the earpiece's provided charging cable.
- Do not disassemble this earpiece or attempt to repair or modify it in any manner.
- Be cautious of excessive drops, bumps, abrasions or other impacts to this earpiece. If there is any damage to the earpiece such as dents, punctures, tears, deformities or corrosion, stop using the earpiece and contact us immediately via email at v.info@valore.sg, or return this product to the store where you have purchased it from.
- If the product produces an abnormal smell, high temperature (low temperature during normal use), discolours or changes shape abnormally, stop using the product and contact us immediately via email at v.info@valore.sg.

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